



Haven House
Services

STRONG YOUTH. BRIGHT FUTURES.



ANNUAL REPORT 2018-2019

MEET SASHA.

Sasha, an 18-year-old high school senior, had a lot on her mind when she came to Haven House Services. While juggling the everyday stresses of homework and school life, Sasha was homeless and living out of her car. Haven House's Street Outreach team helped assess her needs and connected her with needed services, including Haven House's Transition in Place program (TIP). The TIP program helps youth ages 18-22 who are experiencing homelessness find housing and build independent living skills. Sasha's TIP case manager helped her find and move into an apartment, with the program providing rental assistance.

Sasha's case manager also helped Sasha connect with resources for food, health insurance, and furniture for her new apartment. Sasha maintained employment throughout her 12 months in the program. She eventually applied and was accepted into a local university with housing. We are honored to be part of Sasha's journey and know she will accomplish great things!

est. 1973

MISSION: *To help youth be safe, supported, and successful*

Our Impact

1,244 Youth Served by 11 Programs

WHO WE HELP

Our youth come to us for a number of reasons. Some of the most common challenges our youth are facing include:

- Homelessness
- Immediate crisis
- History of trauma, abuse and/or neglect
- Unsafe and/or unhealthy living environment
- At-risk behavior and activities
- Court involvement
- Difficulties at school or at home

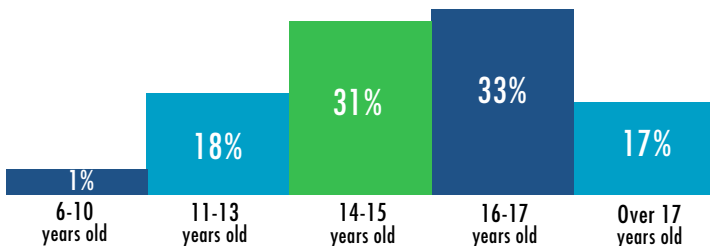
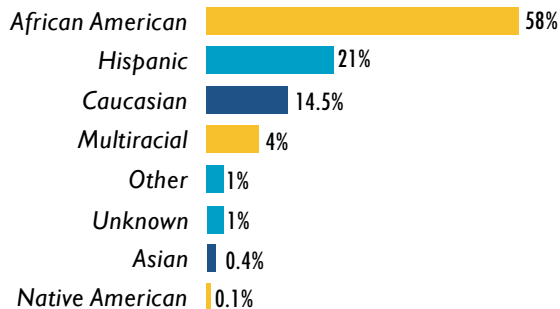


1,244 youth

70.7% identified as male

29% identified as female

.3% identified as gender nonconforming/transgender



CHANGING FUTURES

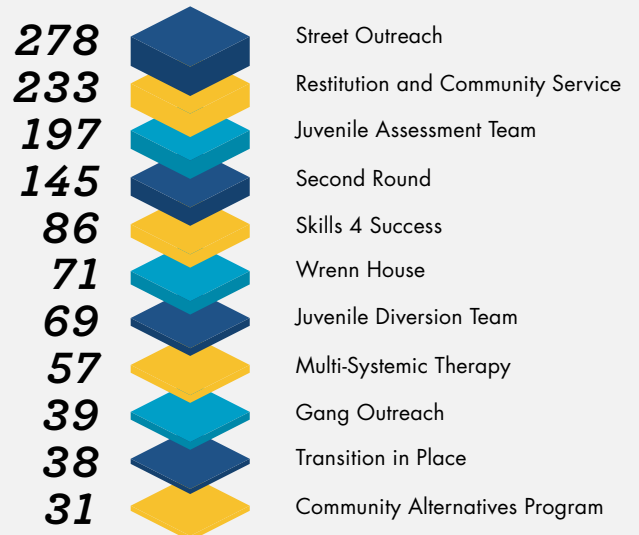
94% of youth were prevented from or decreased their involvement in the court system

89% of youth had an increase in the safety, stability and supportiveness of their home/living environment

80% of youth improved their school performance

93% of youth increased their independent living success/skills

Youth Served By Program



“Haven House showed me the importance of thinking before you act and the importance in helping others.”

– YOUTH HELPED BY HAVEN HOUSE

OUR CORE VALUES:

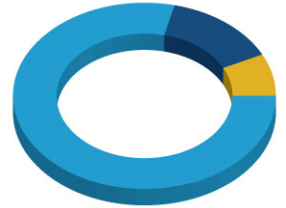
Compassion | Commitment | Integrity | Respect | Accessibility



Financial Info

2018-19 Expenses

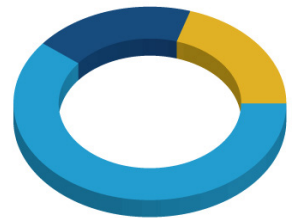
Program	\$2,515,610	79%
Management	\$429,844	14%
Development	\$234,492	7%



Total Spent: \$3,179,946

2018-19 Revenue

Government	\$2,012,173	61%
Programs	\$613,123	19%
Contributions	\$648,761	20%



Total Raised: \$3,274,057*

*Audited financial statements also include \$666,959 — the proceeds from sale of our former outreach center property

Donor Impact



100% Board Member Giving



551 New Donors

Celebrating Our Volunteers



502 Volunteers



8,758 Volunteer Hours



47 Volunteer Group Projects

2018-2019 Highlights

1
45

We celebrated our 45th anniversary. Haven House was founded in September 1973.

2



We were inducted into the Raleigh Hall of Fame in November 2018 in recognition of our "significant and extraordinary contribution" to the City of Raleigh.

3



Staff at our Wrenn House youth shelter and in our Street Outreach program answered a total of 868 crisis calls, connecting youth and families to needed services and resources.

4



Ahmadiyya Muslim Women's Group and Kim McCulloch were named our 2019 Haven House Volunteer Heroes.

5



A grant from the Realtor Foundation of Wake County and lots of volunteer support helped us completely renovate the kitchen of our Wrenn House youth shelter.



SPOTLIGHT:

HALL OF CHAMPIONS CREATED WITH TWO INAUGURAL INDUCTEES

As we reflected upon our 45th anniversary, we realized there are key people in Haven House’s history that have had a transformational impact on our organization’s success. To recognize them, we launched a new honorary society at our Cheers to 45 Years dinner in May and inducted our first two inaugural members.

Congratulations to Hall of Champions inductees Michael Rieder and Nina Long. Rieder served as the Executive Director of Haven House Services for 32 years. Long just finished a nine-year term on Haven House’s board of directors, providing exceptional leadership as our Board Chair from 2016 to 2018. Thank you both for your incredible dedication to helping youth in need!



Michael Rieder



Nina Long

Two Events, One Week to Celebrate 45 Amazing Years!



May 16, 2019
The StateView Hotel
160 guests
More than \$72,000 raised



May 19, 2019
Trophy Brewing
64 teams
More than \$41,000 raised



THANK YOU TO OUR GENEROUS CONTRIBUTORS!

A complete list of donors can be found on our website www.havenhouseenc.org

BOARD OF DIRECTORS

Charlie Kennedy, *Chair*
Derrick Thompson, *Vice Chair*
Sam Spilman, *Secretary*
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Nancy Brawley

Barry Cooper
Bradlee W. Davis
Jack Finley
Hugh Harris
Kendall Harris
Carman Liuzzo

Thomas Nisbet
Corrie Piontak

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Kristin Morris, *Quality Improvement Coordinator*



United Way of the Greater Triangle
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Haven House Services | 600 West Cabarrus Street, Raleigh, NC 27603
OFFICE: 919.833.3312 | FAX: 919.833.3512

www.havenhouseenc.org



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