

# Your support makes stories like these possible . . .

## FRANCHESCA

Your support of Haven House Services helps change futures for youth and young adults in need in our community - young adults like Franchesca.

At 23 years old, Franchesca was a single mom navigating difficult relationships and did not have a local support system or stable housing. At the time, she was staying at a shelter with her young daughter and was hoping for the support she needed to make a change. The shelter referred her to Haven House Services' Transition in Place (TIP) program. She said once she connected with Haven House, her life drastically changed.

TIP helps young adults ages 18-23, many of whom are young women who are pregnant or parenting, transition from homelessness into housing, build skills, and get support needed to sustain housing and find long-term success.

The TIP program helped Franchesca find an apartment for her and her daughter and taught her independent living skills such as setting up her utilities and paying her bills. The program provided her with access to essential need items for her apartment, including household goods and cleaning supplies, food, and hygiene items for her and her daughter. Although Franchesca has faced transportation barriers, TIP staff have helped her manage these challenges by helping her to obtain a bus pass and accompanying her to take her driver's permit test. She was also able to obtain a voucher for full-time childcare within walking distance of her apartment for her daughter and her baby son.

Franchesca recently successfully completed the year-long TIP program, and since discharge, has been able to remain living in the apartment she obtained through TIP with her now 6-year-old daughter and 1-year-old son. TIP staff continue to offer Franchesca support through monthly check-ins. Franchesca is actively interviewing for a new job with the help of TIP staff and feels good knowing that she is able to provide her children a safe home and stable childcare.

"Honestly, Haven House has been my only support system. I've always looked around at other people and their lives and thought to myself 'that looks so hard - I'll never be able to have that.' Now, Haven House has made me feel safe and my worries are gone. I feel relieved, more confident, and happier. I know what it feels like to have my own place and a place for my children. I feel like I am good because Haven House was there for me and I know they will continue to be there for me."



*At Haven House Services, we respect everyone who comes to us for help - and many are working toward a fresh start in life. So while their stories are true, client names and images may have been changed to protect their privacy. Thank you for understanding.*