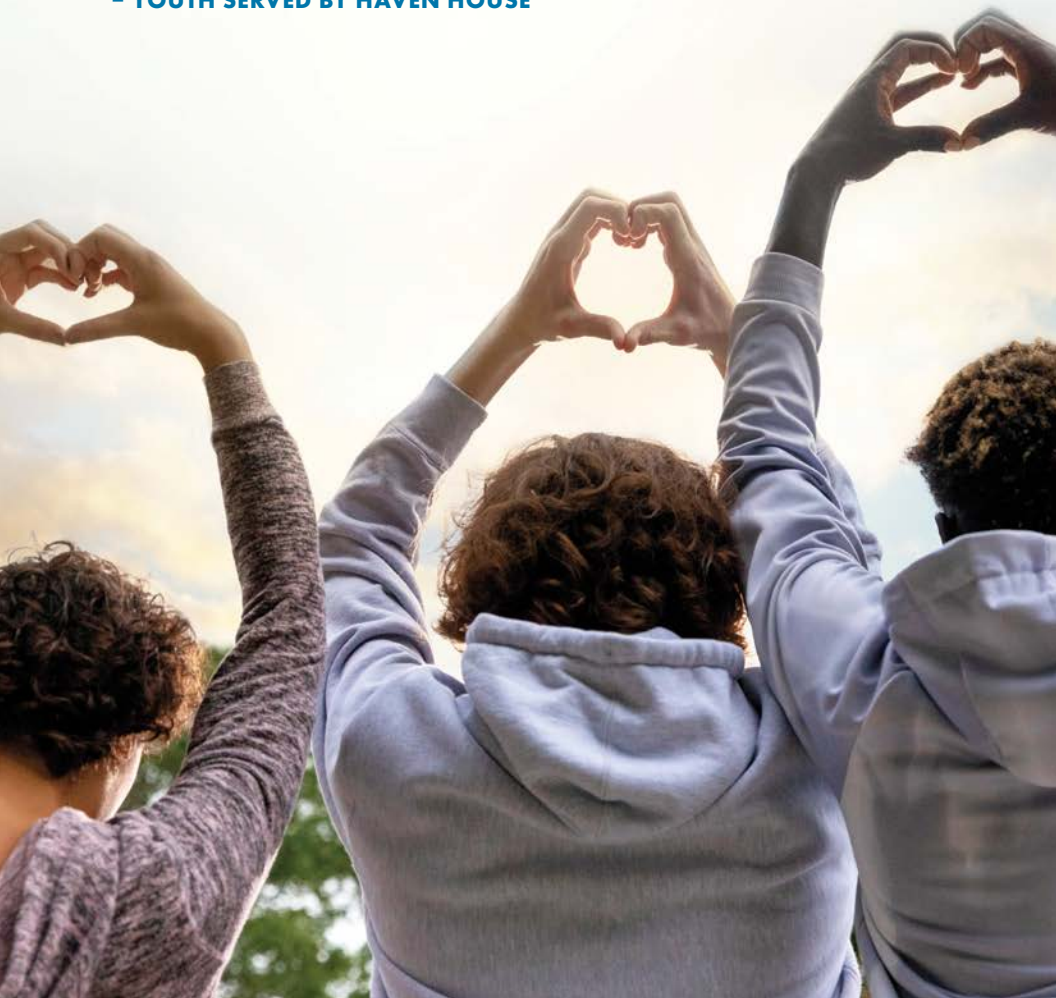


2022–2023 GRATITUDE REPORT



"Haven House Services has helped
in many aspects of my life... I am so
thankful to have the support from them."

– YOUTH SERVED BY HAVEN HOUSE



OUR MISSION:

To help youth be
safe, supported,
and successful.

VISION:

All youth reach
their full potential.

BELIEF STATEMENT:

We believe that
all youth deserve
opportunities
to succeed.

VALUES:

Compassion,
Commitment, Integrity,
Respect, Accessibility,
Diversity, Equity &
Inclusion, and
Social Justice.

50 YEARS. INFINITE THANKS.

As we celebrate 50 impactful years,
I am filled with gratitude and reflection
on the incredible journey we've shared.
It would not have been possible without the
unwavering support and dedication of each
person who has contributed to our mission
over the years. From our compassionate
staff and volunteers to our generous donors
and community partners, you have been
the driving force behind our success in
providing safety, support, and opportunities
for thousands of youth.

As we look forward, our goal is to continue
to grow and adapt to meet the needs of our
community's most vulnerable youth.

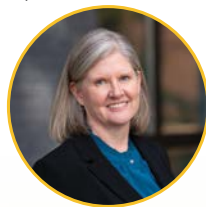
Together, we will continue to change futures.

With heartfelt appreciation,



**MICHELLE
ZECHMANN**

Chief Executive Officer

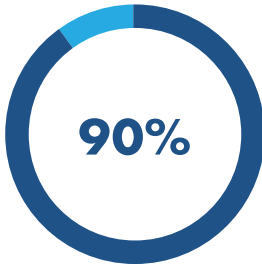


IMPACT IN FY23

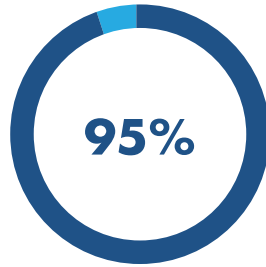
1,207
YOUTH SERVED
THROUGH
11 PROGRAMS

948
CRISIS CALLS
ANSWERED

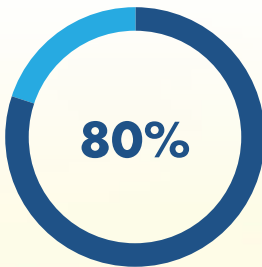
AGENCY OUTCOMES



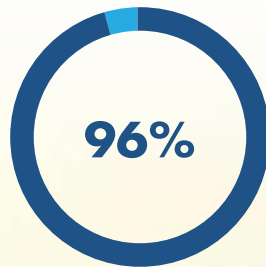
of youth had an increase in the safety, stability, and supportiveness of their home/living environment.



of youth increased their independent living skills.



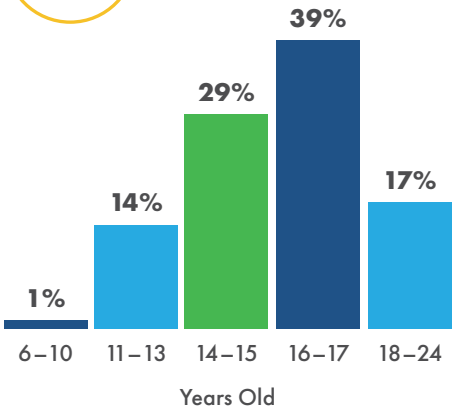
of youth improved their school performance.



of youth were prevented from or decreased their involvement in the court system.

WHO YOU HELPED US SERVE

AGE



GENDER

FEMALE

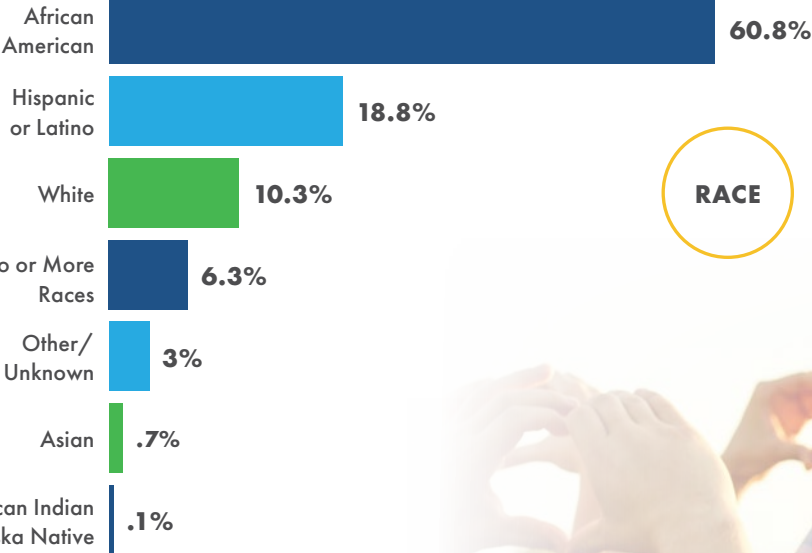
38.2%

MALE

61.5%

TRANSGENDER/
GENDER
NONCONFORMING

.3%



RACE

"The Street Outreach program has been helpful to me by helping me start independence. It gave me encouragement when they helped me get my first apartment. It is wonderful to have found residential stability. To Haven House, I'll forever be grateful."

– YOUTH SERVED BY STREET OUTREACH PROGRAM

CELEBRATING OUR VOLUNTEERS

941

VOLUNTEERS

5,140

**VOLUNTEER
HOURS**

59

**GROUPS/
INDIVIDUALS
COORDINATED
IN-KIND
DONATION
DRIVES**

THANKS TO VOLUNTEERS:

527

**HOUSEHOLD/CLEANING ITEMS
DISTRIBUTED THROUGH
ESSENTIALS PANTRY**

1,041

**BAGS OF FOOD/HYGIENE
ITEMS DISTRIBUTED**

149

**YOUTH SERVED THROUGH
OUR HOLIDAY PROGRAM**



FY23 HIGHLIGHTS



2023 marks our **50th anniversary** as we were founded in 1973.

Our actual anniversary is in September 2023, which is fiscal year 2023–2024 for us, but it is a milestone worth celebrating across both fiscal years!



12 local executives got in the virtual ring, each leading a round for our new **12 Rounds for Second Round** Executive Challenge. Together, they raised \$41,216 for our afterschool Second Round boxing and fitness program.



**A HAVEN
FOR GOOD.**

In June 2023, we wrapped up our successful \$3.4 million **A Haven For Good** capital campaign. Thank you to everyone who provided financial and in-kind support to help us reach our goal.

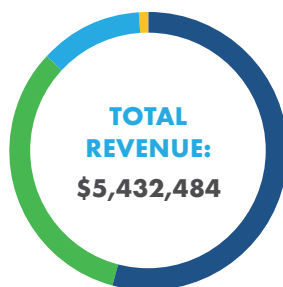


We continued to expand clinical services by providing outpatient mental health services on a small scale, **hiring a Clinical Director**, and planning further mental health services expansion in FY24.

2022–2023 FINANCIALS



- Program **\$3,363,764**
- Management **\$560,662**
- Development **\$377,527**



- Government **\$2,953,946**
- Program **\$668,441**
- Contributions **\$1,775,481**
- Other **\$34,616**

*Includes Capital Campaign donations

100%

BOARD MEMBER GIVING

1,274

NEW DONORS

"I prayed long nights and days that I get something and since working with them, Haven House has helped me get a place for my son and things that I need. If somebody asked me, I would refer them to Haven House because they were helpful along the way. They helped me in so many ways and are still helpful."

– YOUTH SERVED BY CRISIS & HOMELESS SERVICES PROGRAMS

"Haven House's therapy program has helped my child and the entire family a lot. We can establish limits with our child and support and organize ourselves when there is an issue. Everyone in the family is working together and respecting the safety plan that was made. We know how to act and what to do when a risky situation occurs. We no longer bring the past or the future into arguments. We think and act in the present taking one step at a time."

– MOTHER OF YOUTH SERVED BY HAVEN HOUSE



BOARD OF DIRECTORS

Corrie Piontak, Chair

Lanier McRee, Vice Chair

Russell Carter, Secretary

Caroline Ives, Treasurer

Pete Alberse

Michael Bollini

Barry Cooper

Kim Freeman

Lennie Friedman

Hugh Harris

Carman Liuzzo

Nina Long

Derrick Thompson

EXECUTIVE LEADERSHIP

Michelle Zechmann, MPA

Chief Executive Officer

Patricia Cardoso, LCMHC

Chief Operating Officer

Jennifer Baker

Chief Financial Officer

Shannon Walters

Chief Development Officer

**TO SEE HOW YOU CAN
SUPPORT HAVEN HOUSE,
VISIT [HAVENHOUSEENC.ORG](https://havenhouseenc.org)
OR CALL 919.833.3312.**

1008 Bullard Court | Raleigh, NC 27615



SPECIAL THANKS TO OUR 2023 PARTNERS

GOLDEN ANNIVERSARY

The Baker Family

MISSION MAKER



CHAMPION



LEADER



BAKER DONELSON

Nancy Galligan



ALLY



influence
by DESIGN

S&P Global



Barry & Jennifer Cooper



David & Jane Wiley

FRIEND

All American Relocation

G Howie Designs LLC

McKim & Creed

Sheetz