2022–2023 GRATITUDE REPORT

“Haven House Services has helped in many aspects of my life... I am so thankful to have the support from them.”

– YOUTH SERVED BY HAVEN HOUSE
OUR MISSION:
To help youth be safe, supported, and successful.

VISION:
All youth reach their full potential.

BELIEF STATEMENT:
We believe that all youth deserve opportunities to succeed.

VALUES:
Compassion, Commitment, Integrity, Respect, Accessibility, Diversity, Equity & Inclusion, and Social Justice.

50 YEARS.
INFINITE THANKS.

As we celebrate 50 impactful years, I am filled with gratitude and reflection on the incredible journey we’ve shared. It would not have been possible without the unwavering support and dedication of each person who has contributed to our mission over the years. From our compassionate staff and volunteers to our generous donors and community partners, you have been the driving force behind our success in providing safety, support, and opportunities for thousands of youth.

As we look forward, our goal is to continue to grow and adapt to meet the needs of our community’s most vulnerable youth.

Together, we will continue to change futures.

With heartfelt appreciation,

MICHELLE ZECHMANN
Chief Executive Officer
IMPACT IN FY23

1,207 YOUTH SERVED THROUGH 11 PROGRAMS

948 CRISIS CALLS ANSWERED

AGENCY OUTCOMES

90% of youth had an increase in the safety, stability, and supportiveness of their home/living environment.

95% of youth increased their independent living skills.

80% of youth improved their school performance.

96% of youth were prevented from or decreased their involvement in the court system.
### WHO YOU HELPED US SERVE

<table>
<thead>
<tr>
<th>Age Group</th>
<th>Percentage</th>
</tr>
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<tbody>
<tr>
<td>6–10</td>
<td>1%</td>
</tr>
<tr>
<td>11–13</td>
<td>14%</td>
</tr>
<tr>
<td>14–15</td>
<td>29%</td>
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<tr>
<td>16–17</td>
<td>39%</td>
</tr>
<tr>
<td>18–24</td>
<td>17%</td>
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<table>
<thead>
<tr>
<th>Race</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>African American</td>
<td>60.8%</td>
</tr>
<tr>
<td>Hispanic or Latino</td>
<td>18.8%</td>
</tr>
<tr>
<td>White</td>
<td>10.3%</td>
</tr>
<tr>
<td>Two or More Races</td>
<td>6.3%</td>
</tr>
<tr>
<td>Other/Unknown</td>
<td>3%</td>
</tr>
<tr>
<td>Asian</td>
<td>0.7%</td>
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<tr>
<td>American Indian or Alaska Native</td>
<td>0.1%</td>
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</table>

<table>
<thead>
<tr>
<th>Gender</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Female</td>
<td>38.2%</td>
</tr>
<tr>
<td>Male</td>
<td>61.5%</td>
</tr>
<tr>
<td>Transgender/Gender Nonconforming</td>
<td>0.3%</td>
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“The Street Outreach program has been helpful to me by helping me start independence. It gave me encouragement when they helped me get my first apartment. It is wonderful to have found residential stability. To Haven House, I’ll forever be grateful.”

– YOUTH SERVED BY STREET OUTREACH PROGRAM

CELEBRATING OUR VOLUNTEERS

941
VOLUNTEERS

5,140
VOLUNTEER HOURS

59
GROUPS/INDIVIDUALS COORDINATED IN-KIND DONATION DRIVES

THANKS TO VOLUNTEERS:

527
HOUSEHOLD/CLEANING ITEMS DISTRIBUTED THROUGH ESSENTIALS PANTRY

1,041
BAGS OF FOOD/HYGIENE ITEMS DISTRIBUTED

149
YOUTH SERVED THROUGH OUR HOLIDAY PROGRAM
2023 marks our **50th anniversary** as we were founded in 1973. Our actual anniversary is in September 2023, which is fiscal year 2023–2024 for us, but it is a milestone worth celebrating across both fiscal years!

12 local executives got in the virtual ring, each leading a round for our new **12 Rounds for Second Round** Executive Challenge. Together, they raised $41,216 for our afterschool Second Round boxing and fitness program.

In June 2023, we wrapped up our successful $3.4 million **A Haven For Good** capital campaign. Thank you to everyone who provided financial and in-kind support to help us reach our goal.

We continued to expand clinical services by providing outpatient mental health services on a small scale, **hiring a Clinical Director**, and planning further mental health services expansion in FY24.
“I prayed long nights and days that I get something and since working with them, Haven House has helped me get a place for my son and things that I need. If somebody asked me, I would refer them to Haven House because they were helpful along the way. They helped me in so many ways and are still helpful.”

— YOUTH SERVED BY CRISIS & HOMELESS SERVICES PROGRAMS

“Haven House’s therapy program has helped my child and the entire family a lot. We can establish limits with our child and support and organize ourselves when there is an issue. Everyone in the family is working together and respecting the safety plan that was made. We know how to act and what to do when a risky situation occurs. We no longer bring the past or the future into arguments. We think and act in the present taking one step at a time.”

— MOTHER OF YOUTH SERVED BY HAVEN HOUSE
TO SEE HOW YOU CAN SUPPORT HAVEN HOUSE, VISIT HAVENHOUSENC.ORG OR CALL 919.833.3312.

1008 Bullard Court  |  Raleigh, NC 27615